

How to download and sign in to the APPatient app

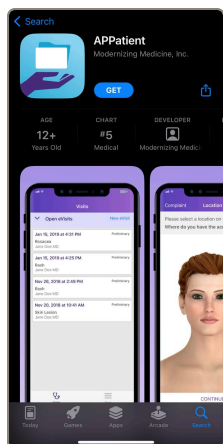
The APPatient app lets you join audio and video visits (telehealth) with your Pinnacle Dermatology provider from your smartphone. You need access to our patient portal before you can sign in to the app.

Our practice URL is: **pmg.modmedapp.com**

1. Download the app

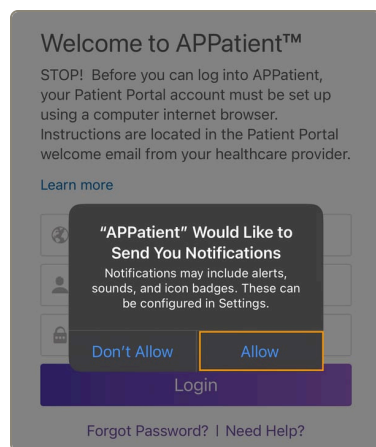
On your smartphone, open the email we sent you and select the link in it. The link opens the app store, where you can download the APPatient app.

If you already have the app, the link opens it instead.



2. Allow notifications

When the app asks to send you notifications, select **Allow**. We recommend this so you receive updates. If you don't allow notifications, you will need to open the app often to check for updates.



3. Sign in

Enter our practice URL, **pmg.modmedapp.com**, then your username and password. These are the same username and password you use for the patient portal.

Welcome to APPatient

STOP! Before you can log into APPatient, your Patient Portal account must be set up using a computer internet browser. Instructions are located in the Patient Portal welcome email from your healthcare provider.

[Learn more](#)

Login

[Forgot Password? | Need Help?](#)

4. Agree to the terms

The first time you sign in, you will see the Telehealth Terms of Service and Privacy Policy. Select **Agree** to continue.

Terms and Conditions

The terms relating to your use of this application or website, your providing information through it, and healthcare services you receive are those agreed between you and your healthcare provider. In addition, as the technology platform provider Modernizing Medicine has its own Terms of Use and Privacy Policy that you agree to by using this application or website, found at [Terms of Use](#) and [Privacy Policy](#).

Disagree

Agree

Need help with the app or the patient portal? Call 501-817-3923 (TTY: 800-285-1131) or text 501-550-9095.