

Discrimination Is Against the Law

Prime Medical Group complies with applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability or sex. Prime Medical Group does not exclude people or treat them differently because of race, color, national origin, age, disability or sex.

Free aids and services for people with disabilities

Prime Medical Group provides free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters
- Written information in other formats (large print, audio, accessible electronic formats, other formats)

Free language services

Prime Medical Group provides free language services to people whose primary language is not English, such as:

- Qualified interpreters
- Information written in other languages

If you need these services, contact Kerri Harris.

How to file a grievance

If you believe that Prime Medical Group has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability or sex, you can file a grievance with:

Kerri Harris

9601 Baptist Health Dr., Suite 690
Little Rock, AR 72205
Phone: 501-227-8422
TTY: 800-285-1131
Fax: 501-227-7637
Email: kharris@dermgroupar.com

You can file a grievance in person or by mail, fax or email. If you need help filing a grievance, Kerri Harris is available to help you.

Filing a civil rights complaint

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights:

- Electronically through the Office for Civil Rights Complaint Portal, available at ocrportal.hhs.gov/ocr/portal/lobby.jsf
- By mail: U.S. Department of Health and Human Services, 200 Independence Avenue SW, Room 509F, HHH Building, Washington, DC 20201
- By phone: 1-800-368-1019 or 800-537-7697 (TDD)

Complaint forms are available at www.hhs.gov/ocr/complaints.

Language assistance is available in 16 languages. See our interpreter services notice at pinnacledermar.com/patient-resources/interpreter-services.